

## AIRFRIGO Rungis is fully committed to support Singapore Food Traders during COVID-19

### Airfrigo Rungis maintains food supply chain services uninterrupted during COVID-19



Airfrigo Rungis, member of Seafrigo Group, the preferred partner of Food Exporters and Food Traders of forty four years, has implemented a robust Business Continuity Plan and deployed additional resources in Rungis-Thiais to help our Clients cope with the COVID-19 situation, and ensure their perishable foods will reach Singapore on time, with as little disruption as possible. This is how committed Seafrigo is to the Food industry in general and to Singapore Food Traders, in particular.

### Services currently available in Rungis:

- Receiving incoming shipments & storage
- Arranging collections in France and Europe
- Frozen & Chilled packing,
- Health Certs submission to Veterinary services
- Reefer truck shuttling to CDG Airport
- Customs formalities
- Issuing of AirWay Bills
- Airfreight forwarding

### Warehouse & office operating hours:

Cargo receiving: Monday thru Friday : 0600 hrs to 1130 hrs  
Packing services: Monday thru Friday : 1000 hrs to 1800 hrs  
Office working hours: Monday thru Friday : 0800 hrs to 1800 hrs

### Delivery address in Rungis-Thiais:

Airfrigo – 15 Rue des Alouettes, Zone Senia, 94320 Thiais  
Phone : +33-1-48-90-03-90



### Space allotments, flight schedules, freight levels:

Following the drastic cutback of passenger flights and the ensuing loss of belly hold capacity, direct flights are no longer available to Singapore, consequently the space on aircrafts remains very tight.

To compensate for the reduced space, Seafrigo has made use of its bargaining power with airlines to negotiate blocked-space agreements on freighters so to ensure Singapore Food Traders can safely continue to supply foods to the food service, retail or E-commerce clients in Singapore. We also continue to provide the traditional ad hoc bookings, when required.

The new consolidation service we have launched allows our clients to enjoy a more attractive price per kg (versus the Adhoc or direct MAWB service which is more costly). Although this new service mitigates the freight cost impact, it is important to note that the pre-covid-19 freight rates will not be returning back for any time soon. In a still very volatile environment, SPOT prices remain the norm; they are valid for a given flight, and for a given period; rates need therefore to be updated frequently.



## Consolidations & ad hoc bookings:

The below service description is based on current flights schedule and might change from time to time, as the situation evolves weekly. It has been designed to provide our Clients with a bit more visibility and predictability when placing their orders with their Rungis suppliers.



### CONSOLIDATION SERVICE

Service A	Cut off Rungis	Flight ETD	Flight ETA	Service Type
Flight #1	Mondays 1000 hrs	Mondays	Wednesdays @ 1410 hrs	Consolidation Service
Flight #2	Wednesdays 1000 hrs	Wednesdays	Fridays @ 2105 hrs	Consolidation Service
Flight #3	Thursday 1000 hrs	Fridays	Sundays @ 0625 hrs	Consolidation Service

### AD-HOC SERVICE

Service B	Cut off Rungis	Flight ETD	Flight ETA	Service Type
Flight #1	Tuesdays 1000 hrs	Wednesdays	Fridays @ 0200 hrs	Direct Mawb
Flight #2	Fridays 1000 hrs	Saturdays	Mondays @ 1545 hrs	Direct Mawb

*\*\*Ad-hoc Service is for illustration purpose, subject to change at the time of booking*

## Seafrigo Singapore Operations:

As we are providing Essential Services, we have obtained approval to operate from the Ministry of Trade. We have activated our Business Continuity Plan and are happy to report that the below listed services are available 7/7 with no disruption:

Airport clearance @ Dnata & Coolport, ULD breakbulk services, SFA Customs permit declaration, Inspection & Laboratory e-Services bookings, SFA inspection appointments, Reefer Truck Deliveries (O.T surcharge apply for after office hours, weekend and P.H. deliveries).

We are very grateful to our team of front liners providing the packing services in Rungis which allows Seafrigo to provide you with a high level of service in such a challenging environment. They have a strong passion for the Food industry and dedication to our clients.

**Marc Laurence** @ +65 9772-7632

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